



Allied Telesis Capital Corp Number Portability

Porting a US Phone number to Yokota

It is best if you initiate the number portability process with Allied Telesis prior to terminating your wireline, wireless or VOIP service in the States. If you terminate your service before making the request, there is a chance that your number will not be available to port.

The first step in transferring a Stateside phone number to Yokota is to fill out the "ATCC Number Portability Form". This form can be picked up at the Allied Telesis Store in the YCC or can be downloaded from that Allied Telesis Web Site at:

<http://www.yokota.atcc-gns.com/support/default.aspx>

Next, the completed form must be turned in to one of our Allied Telesis Staff members in our YCC store. Our store staff will then process your request. Our provisioning team will research the options for porting your number. If your number is available, we will port your number to Yokota.

Note: Allied Telesis may have to charge a \$25 fee to port your number. As many phone companies will charge Allied Telesis to port your number, we must recover our costs. If there are no charges incurred, we will not charge you.

Common Questions about porting US Phone numbers

Question: Can I transfer my Stateside wireline phone number to Yokota?

Answer: Unfortunately most small telephone companies are not required to port telephone numbers. However, Allied Telesis will make an effort to port your number to Yokota if available. Fees may be required to port your number.

Question: Can I transfer my Stateside Wireless phone number to Yokota?

Answer: Wireless phone numbers are a bit easier to port than wireline numbers. Allied Telesis will make an effort to port your number to Yokota if available. Fees may be required to port your number.

Question: How do I transfer my Stateside VOIP (ex: Vonage) phone number to Yokota?

Answer: VOIP phone numbers should not be a problem to port provided you make the request prior to terminating your VOIP service with your current provider.

Porting your Yokota phone number to the US

If requested, as a service to you, Allied Telesis will reserve your Yokota phone number for 30 days after you terminate your phone service with us to allow you time to port your number in the US.

Make sure when you are cancelling your services, you inform Allied Telesis staff members that you would like us to reserve your phone number for 30 days.

Question: How do I take my Yokota phone number with me to the States?

Answer: As soon as you are settled in the US, contact the phone service company and request to port your Yokota number. In most cases, you will be required to fill out a request form.

Note: Many wireless and VOIP providers will allow you to port your Yokota number. Most wireline telephone companies will NOT unless your Yokota phone number is in the same area code and prefix region as the local US phone company.

FCC Consumer Facts

"Keeping Your Telephone Number When You Change Your Service Provider"

<http://www.fcc.gov/cgb/consumerfacts/numbport.html>